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| **Personal Details** |

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| **Name** | Pritam Biswas |
| **Date Of Birth** | 26/01/1996 |
| **Present Location** | Pune |



**Experience Summary**

* 4.1 years- Experience of Development, Support and maintenance, Upgrade in PeopleSoft Project in IBM.
* Currently working in PeopleSoft implementation project in Accenture.
* Exposure of working in Finance module and HCM module.
* Technical knowledge and hands on experience in People tools versions 9.1 and 9.2
* Have worked on PeopleSoft HRMS application versions 8.55 to 8.58
* Have worked on technical aspects as: creating PeopleSoft Objects like Field, Record, Page, Component, File Layout, Application Engine, BI Publisher Report, Form etc.
* Have worked on creating SQRs.
* Have worked on creating Application Engine.
* Have worked on creating BI Publisher report.
* Have worked on creating PS Query.
* Have hands-on experience in generic Event mapping.
* Have worked on PeopleSoft Job and Job Stream management through IWS.
* Have Basic idea of Control M to Schedule and monitor Jobs.
* Have basic idea of Service Now, JIRA and PHIRE as ticketing tool.

**Skills**

Technical Skills

* Technologies: PeopleSoft- ERP, HRMS Applications V 8.X
* Operating Systems: Windows (all versions till 10), Mac OS (10.9 to 10.13)
* Programming Language: C, Python (Beginner), PeopleCode, SQR
* Tools: People Tools 8.54 to 8.58, Oracle SQL Developer, App Designer, Tectia Client, ServiceNow, WinScp, IWS, Control M.
* Databases: Oracle. DB2, SQL Server 2005
* Reporting Tools: SQR, PS Query, BI Publisher
* Industries: HCM, Finance

Soft Skills

* Dedicated to work.
* Eager to adopt new skills.
* Good communication and Presentation Skill in English, Hindi, Bengali.
* Interested in solving analytical problems.
* Good Team player.
* Can adopt any hazardous Situations

**Educational Qualifications**

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| Degree | Institution | Stream | Percentage/ CGPA | Year Of Passing |
| B.Tech | National Institute Of Technology Durgapur | Electrical Engineering | 8.41 | 2017 |
| 12th Higher Secondary | Burdwan Municipal High School | Pure Science (includes Computer Science) | 82.24 | 2013 |
| 10th Secondary | Burdwan Municipal High School | All Subjects | 87.2 | 2011 |

**Job History**

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| IBM India Pvt Ltd | July 2017 to May 2020 |
| Accenture India | June 2020 ti till date |

**Professional Summary**

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| Employer / Client | IBM India / CitiGroup Finance |
| Project | PeopleSoft Production Support and Maintenance |
| Tenure | October 2017-December 2018 |
| Responsibilities | * Provide Technical Support * Provide Analysis of any PeopleSoft related issue coming to Level 2 support Team * Working and supporting in 6 Applications: CRC, ETL, APSS, CitiGL, CBSI, FRS. * Support User directly when issue comes. * Host Team meetings to update and manage Status of all issues. * Create Calendar for Autosys Jobs, Batch files to run. * Support on Green Zones and Production Checkouts. * Make Daily/Weekly Reports in various applications * Analyze and solve Problem Tickets, Incidents * Can handle ServiceNow tool to create, modify Incident Tickets, Change Requests * Have Worked on Full NDM Certificate Update, NDM Testing and got successful signoff from 16 clients. * Have worked on DSMT Load Activity and did Checkout from team * Have worked on COB Test Activity and provided Checkout from Team. * Experience in monitoring Jobs and analyzing Failures from Process Monitor, App Designer, SQL Developer, Tectia Client * Attend Meetings with Clients and update on behalf of Team. |

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| Employer / Client | IBM India / AXA Insurance Uprade |
| Project | PeopleSoft HCM Development and Upgrade |
| Tenure | January 2019-September 2019 |
| Responsibilities | * Assigned in AXA upgrade Team as a developer for upgrading Peoplesoft Version 9.1 to 9.2. * Have worked in Mapping and tracing all steps for a Peoplesoft Upgrade Project. * Have worked on identifying different objects like Bolt-on, Custom, Peoplesoft modified objects. * Have worked on Retrofitting Peoplesoft objects to make a development environment. * Have worked on Data Reconciliation process in every intermediate environment. * Have worked on SQR analysis, creating PS Query, Pages, records, components, menus etc. * Have worked in Batch Process running in each intermediate phase for Testing purpose. |

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| Employer / Client | IBM India / AXA Insurance Support |
| Project | PeopleSoft HCM Enhancement and Support |
| Tenure | October 2019-Present |
| Responsibilities | * Worked on Basic enhancement and support. * Have worked in creating PS Query * Have created SQR, modified SQR. * Have worked in Job management and Job Scheduling for PeopleSoft through IWS. * Give Technical Support as L2 team. |

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| Employer / Client | Accenture India / Florida PALM Project |
| Project | PeopleSoft Finance implementation |
| Tenure | June 2020-Present |
| Responsibilities | * Currently working on developing interfaces, reports, workflow, form, PS Query, BI Publisher from scratch. * Worked on creating App Engine, App package, Component Interface, multi-level Page, XML Report. * Supporting as resolving Service request raised while doing production release. Tickets are expected to be resolved within stipulated timeline. * Mentor Associate developers and supervise their tasks. |

**Achievements**

* Got Acknowledgement from Client for Excellent, Uninterrupted and Professional Support within 6 months.
* Got acknowledged for leading Yearly COB Activity in 8 months experience.
* Got Manager’s Choice Award for 4 times in 2 years from 2 projects.
* Got 5 IBMer’s appreciation in 2 years from 2 Projects.
* Have been awarded with Eminence and Excellence Award, IBM.
* Had been awarded with Rising Star Award, IBM.
* Have been awarded with Shining Star Award, Accenture.
* Recipient of **Central Sector Scheme of Scholarship for College and University for year 2013, 2014 .**
* Recipient of **Dr. B. R. Ambedkar Medha Puraskar 2011 .**

**Extra Curriculars**

* Singing
* Sketching

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